

## SERVICE PROVISIONING & ASSURANCE

TELECON technicians can serve as your customer service department, under your company's own name. From interior or exterior cabling to equipment installation, TELECON-backed service ensures professionalism, expertise, excellence and reliability.

## ORDER CONTROL CENTER

We can provide the required work force to meet all business and residential needs: installation and configuration of equipment for voice, data, Internet and video services. TELECON technicians are renowned for the quality of their work.

Let us represent you to your customers. Many large companies already call on TELECON professionalism to provide their customer service.

## SERVICES OFFERED

### SUPPLY

- ▶ Installation :
  - subscriber services (voice, data, Internet or video)
  - telephone services
  - equipment
  - point of sale terminals
- ▶ Installation and collection of phone booths

### SERVICE SUPPLY

- ▶ Maintenance & repair:
  - subscriber services
  - telephone services
  - equipment
  - point of sale terminals
  - phone booths

### TESTS

- ▶ Service Compliance Tests
- ▶ Specialized tests

### TRAINING

- ▶ Development:
  - training program
  - work method



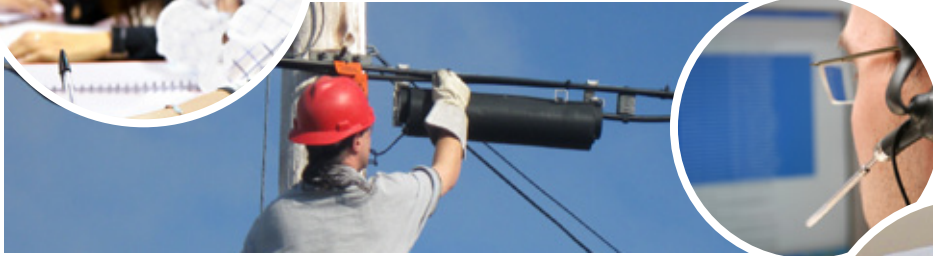
*TELECON is here  
to make sure  
you move forward.*



# Building communications for the future.

## CONSTRUCTION AND INSTALLATION

TELECON builds and installs high-technology networks to the most exacting standards. It is a detailed process involving every step from planning to completed installation.



*TELECON experience makes all the difference in maintaining complex equipment. It is the key to networks that last and last.*

## MAINTENANCE AND REPAIR

Beyond construction and installation, TELECON maintenance and repair services ensure optimum performance and complete peace of mind.



## EMERGENCY

Operating 24/7, TELECON's emergency services are able to restore service when the unexpected occurs.



## TRAINING

TELECON can develop personalized training programs to meet every need. Basic and advanced training, latest technology updates, we can help you get the most out of every TELECON-installed network and tool.



As a leader in the Canadian telecommunications industry for over 40 years, TELECON is committed to thriving on excellence, evolving and embracing technological change, and bringing you best-in-class service.

[www.telecon.ca](http://www.telecon.ca)